## **QUALITY POLICY**



NMDC Energy recognizes Quality as an essential element that provides the Company with its continued success in the Energy Sector and supports it to achieve business strategic objectives and excellence. Consequently, it is NMDC Energy's policy to provide our customers with products and services which fully meet their specified requirements and expectations as well as comply with applicable statutory and regulatory requirements.

This policy is implemented in all areas of our operations by:

- Operating and maintaining a quality management system meeting the requirements of ISO 9001, 17025 and API Spec. Q1.
- Continually improving the effectiveness of our quality management system.
- Ensuring a clear understanding of our customers' requirements, needs and expectations.
- Enhancing complete customers' satisfaction and business results through meeting specified and applicable requirements.
- Collection and analysis of customers' satisfaction information and taking actions to address any concerns.
- Providing resources necessary to implement the quality management system and achieve the quality objectives.
- Enabling all our employees to meet quality requirements and striving to achieve good work first time, every time and on time.

Consistent with this policy, specific quality objectives are established at relevant functions and levels within NMDC Energy organization. The achievement of the objectives is measured on a quarterly basis and an action plan implemented to continually improve the quality management system and business results.

All NMDC Energy employees are expected to contribute to the achievement of our quality objectives by performing their tasks diligently through mutual encouragement, commitment, cooperation and teamwork.

The Management of NMDC Energy is committed to active participation in the implementation and regular review of the quality management system and the establishment of a corporate climate, which encourages excellence through continuous improvement and innovation.

**Chief Executive Officer** Abu Dhabi, September 2025